

GDPR, TIBBETTS AND YOU

The Tibbetts Group encompassing the divisions of TGL, BFC and PG source, test, supply, repackage and assemble batch traced engineered components to Automotive, Aerospace and Industrial sectors and are dedicated to product quality and customer satisfaction.

The Tibbetts Group (including TGL, BFC and PG) is committed to protecting the personal data of our customers, suppliers and business contacts.

What is GDPR?

The UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018 set out how organisations must handle personal data and protect individuals' privacy.

How we use your data

We hold personal data relating to our business contacts to support our operations, including managing customer and supplier relationships, and arranging collections and deliveries.

We may share your data with other Tibbetts Group entities or trusted third parties where necessary to deliver our services. We process personal data where:

- it is necessary to fulfil a contract
- it is required to comply with a legal obligation
- we have a legitimate business interest
- or where you have provided consent (for example, for marketing)

Your Rights

You have the right to:

- request access to your personal data
- request correction of inaccurate data
- request erasure of your data (in certain circumstances)
- object to or restrict processing
- withdraw consent where applicable

Our commitment to you

We will ensure that personal data is handled securely, transparently and in line with applicable data protection legislation.

Changing your preferences

If you have opted in to receive marketing communications, you can withdraw your consent at any time. To update your preferences or raise any queries, please contact:

GDPRmanagement@tibbettsgroup.co.uk

Accessing your data

You can request a copy of the personal data we hold about you by contacting us at the email address above.

Complaints

If you are not satisfied with how we handle your data, you have the right to lodge a complaint with the Information Commissioner's Office (ICO).