TIBBETTS

TGL BFC PG

QUALITY POLICY STATEMENT

The Tibbetts Group encompassing the divisions of TGL, BFC and PG source, test, supply, repackage and assemble batch traced engineered components to Automotive, Aerospace and Industrial sectors and are dedicated to product quality and customer satisfaction.

Tibbetts aims to achieve high levels of customer satisfaction by delivering a high-quality product and service within agreed timeframes therefore generating the returns required to:

- Reward stakeholders for their investment.
- Reward our people for their efforts.
- Provide the funds and structure to support future operations and company growth.
- Provide a stable and enjoyable work-place for the entire team.

Tibbetts companies are committed to the continual improvement of its performance by the monitoring of quality issues and through involvement with customers, suppliers, regulatory authorities and the community.

Tibbetts has implemented a Management System that meets the requirements of ISO9001 and EN9120 to assist our commitment to satisfy any applicable requirements as defined by customers or regulations.

Compliance and improvement is monitored by process measures and internal audits and is maintained by the timely implementation of preventative and corrective actions.

Meeting these standards is the responsibility of the entire team. Tibbetts is therefore committed to working with all interested parties to support effective operation of the company's Quality Management System and achievement of goals and of specific Quality Objectives.